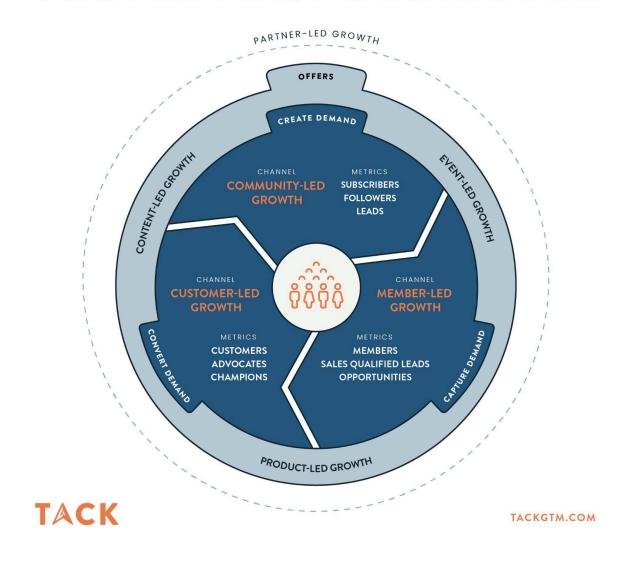


# People-first GTM Method [MAKE A COPY]

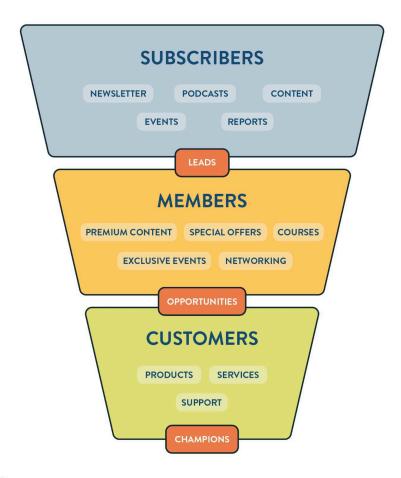
The People-first GTM Method is a comprehensive resource that activates the People-first GTM Model in your business. It all starts with a belief that's the spark of the story and problem identification process. Then followed by building relationships and partnerships with the right people to create an efficient growth strategy.



# PEOPLE-FIRST GTM MODEL



# PEOPLE-FIRST GTM FUNNEL



TACK TACKGTM.COM

# **Table of Contents**

<u>Leadership</u>

**Company Culture** 

Financial Plan

<u>Ideal Customer Profile</u>

<u>Total Addressable Market</u>

TACKGTM.com

Serviceable Addressable Market

**Funnel Model** 

## **Positioning**

**Brand Story and Point of View** 

Value-based Messaging

## **Operations**

**Product Strategy** 

<u>Integrated Revenue Campaigns</u>

Revenue Enablement

<u>Customer Success & Management</u>

### <u>Offers</u>

Content-led Growth

**Event-led Growth** 

Product-led Growth

#### Channels

Community-led Growth

Member-led Growth

Customer-led Growth

#### <u>Partners</u>

<u>Internal Partnerships</u>

**External Partnerships** 

# Leadership

## Company Culture

- Vision & Mission
- Principles & Values
- Story and Point of View
- Company Structure
- Operating Rituals



#### Financial Plan

- Annual Goals
- Volume, Velocity, Conversion Rates, Value, and Costs
- Headwinds
- Tailwinds
- Assumptions

### **Ideal Customer Profile**

### Total Addressable Market

- Inclusions
- Exclusions

#### Serviceable Addressable Market

- Account Fit Profile
- Account Segment Definitions
- Buyer Fit Profile
- Buyer Persona Definitions

#### Funnel Model

- Segments
- Target Accounts
- New Business
- Existing Business
- Account Intent Signals
- Buyer Intent Signals

# **Positioning**

## Brand Story and Point of View

- Strategic Narrative
- Thought Leadership Category

#### TACKGTM.com

- Customer Problems
- Category / Solution Messaging

## Value-based Messaging

- Product Positioning
- Required Capabilities
- Use Cases
- Differentiators
- Customer Value and Examples

# **Operations**

### **Product Strategy**

- Product Roadmap
- Pricing and Packaging
- Competitive Information and Intelligence
- Release Plan and Cadence
- Customer Request Backlog

### Integrated Revenue Campaigns

- Campaign Themes
- Targeted Audience Programs and Goals
- Offer Creation and Distribution Plan
- Channel Activation and Budgets
- Sales and Customer Success Enablement

#### Revenue Enablement

- Customer Journey Placemat
- Sales Methodology
- Sales Placemat and Strategy
- Sales Stages
- Funnel Stage Definitions



- Customer Success
- Technology

## Customer Success & Management

- Customer Onboarding
- Leading Indicators of Retention & Value
- Customer Education and Training
- Customer Expansion
- Customer Renewal

#### **Offers**

Content-led Growth

**Event-led Growth** 

Product-led Growth

### Channels

Community-led Growth

Member-led Growth

Customer-led Growth

#### **Partners**

# Internal Partnerships

- Sales Team
- Customer Success Team
- Finance Team
- Product Team



• HR Team

# External Partnerships

- Co-marketing Partnerships
- Co-selling Partnerships
- Co-serving Partnerships
- Product Partnerships
- Influencer Partnerships
- Content Partnerships
- Event Partnerships